



ANNOUNCEMENT

TO: Georgia *FIRST* and Augusta University PeopleSoft Financials Users

SUBJECT: System Maintenance Scheduled for FPROD & AUFPROD on Saturday, Nov. 16

The Georgia *FIRST* and Augusta University Financials production environments will be unavailable from 8 a.m. until noon on Saturday, Nov. 16.

The following applications will not be available during this scheduled maintenance window:

Georgia *FIRST* PeopleSoft Financials production (FPROD) PSQUEST access Georgia *FIRST* Marketplace access Expenses and ePro Self-Service Portal Augusta University PeopleSoft Financials Production (AUFPROD) Health eShop Access

This maintenance includes updates necessary for optimal resource management following the recent unscheduled downtime and successful business continuity event in late October.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.