
Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: May 17, 2018

SUBJECT: System Maintenance Scheduled for Release 5.34

GeorgiaFIRST PeopleSoft Financials Update 5.34 will be installed on www.usg.edu/gafirst

For this update to be applied, the Production databases (FPROD) will be shut down beginning 11:00pm on Friday, May 18, 2018, and will remain unavailable until 7:00am, Saturday, May 19, 2018. During this time, the following services will be unavailable:

- GeorgiaFIRST PeopleSoft Financials production
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

MORE INFORMATION AND SUPPORT: For more information, contact the ITS Helpdesk immediately at 706-583-2001 or for non-urgent issues, contact the ITS Helpdesk via email at helpdesk@usg.edu or visit http://www.usg.edu/customer_services

http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.

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