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## Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: March 26, 2018

SUBJECT: Benefits Reconciliation Training

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On Monday, April 23, 2018, GeorgiaFIRST Financials will host a live demonstration of the Benefits Reconciliation module from 10 am until 4 pm. The purpose of this training is to ensure that users understand each task in the reconciliation process and how to utilize the output data for account reconciliation.

Note: This presentation will be a demonstration only; it will not involve hands-on activities.

Training will take place at Information Technology Services in Athens. Each institution is allowed to send two (2) participants.

To register for this event, click [here](#).

Date: April 23, 2018

Time: 10:00 am to 4:00 pm

Location: Information Technology Services (ITS), 2500 Daniels Bridge Rd, Bldg. 300, Rooms 104 & 105, Athens, GA 30606

Lunch: On your own

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**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.

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